

## ► **Choosing a Financial Institution**

Use this checklist to help you choose a financial institution and the account that's right for you. Remember to look for financial institutions that employ bilingual staff, especially if you feel more comfortable speaking another language. Also ask your friends and relatives about financial institutions they enjoy doing business with.

	<b>Financial Institution A</b>	<b>Financial Institution B</b>	<b>Financial Institution C</b>
<b>Name of financial institution</b>			
<b>Does it offer the services I need?</b>			
<b>Is it close to home?</b>			
<b>Does it have reasonable hours?</b>			
<b>Does it have ATMs*? If so, are they located near where I live, work, or shop?</b>			
<b>If I am choosing a credit union, am I eligible?</b>			
<b>Do any employees speak my language?</b>			
<b>What, if any, fees will be charged?</b>			
<b>How are complaints handled?</b>			
<b>Is this financial institution insured?</b>			

\*(Automated Teller Machines)